

HOW THIS PROGRAM COULD BENEFIT YOUR AGENCY

- Development of **Quality Managers**:
 - Existing Managers improve knowledge and skill sets.
 - Potential/New Managers able to meet the challenging expectations of the position.
- Designed for **Immediate Application at the Workplace**:
 - Students can apply what they are learning to real issues back on the job;
 - Classroom and online discussions give managers new insights into getting things done;
 - Course activities facilitate specific back-at-work application of learning;
 - Materials designed so managers can translate coursework into action;
 - Capstone Course in Human Services Management Laboratory equips students to analyze and resolve an actual management challenge of their agency.
- **Lower Operational Costs** for agencies through highly skilled managers lowering turnover, reducing overtime expenses and improving other operational inefficiencies.
- Increased **Stakeholder Satisfaction** through managers use of improved oral and written communication skills learned and practiced in this program.
- **Improved Financial Management** using manager's knowledge of financial statements, budget development, capitation contracts and other financial skills learned and practiced in this program.

HUMAN RESOURCE BENEFITS

- Program Participation and Support can be included as part of your agency's **Employee Benefit** Program.
- Program Participation and Support can be included as part of your agency's **Employee Recognition** Program.
- Program Participation and Support can be included as part of your agency's **Employee Development** Program.

- Program Participation and Support could be used as a **Succession Planning** vehicle to ensure a high-quality candidate is available to assume a seamless transition when the time comes.
- **Recruitment** of Qualified HS Managers: program participants will be engaged in course work alongside fellow students whom may be looking for new employment in the field or a change in employment.
- Increased **Employee Retention**
 - Improved Supervisory Skills
 - Improved Staff Screening and Hiring
 - Improved Staff Orientation and Training
 - Improved Performance Appraisals

FUNDERS AND ACCREDITATION BENEFITS

- Increased **Recognition by Accreditation Entities** that your Management Team has completed a Master's of Science degree specifically in Human Services Management.
- Increased **Recognition by your Funders and Donors** that your Management Team has completed a Master's of Science degree specifically in Human Services Management.
- **Increased Funding and Donor Contributions** to your agency as a result of your managers using qualitative and quantitative data analysis and program evaluation skills learned in this program.
- **Maximizing Funding Sources** to your agency as a result of your manager's comprehensive knowledge of the funding streams and their requirements learned in this program.

INCREASED RESOURCES

Program participation and support increases your agency's ability to **Access Research Support; Data Sharing, Practicums and Projects** of our Doctoral and Master's level students.



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