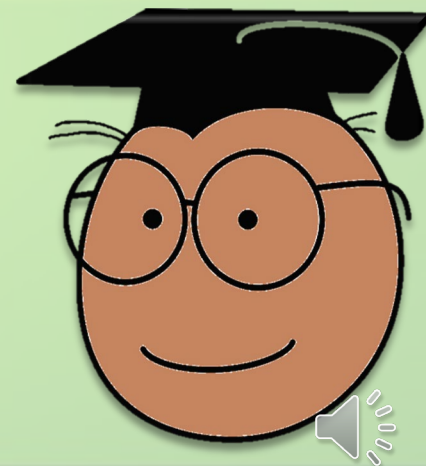




**CRSA CHANGES LIVES EVERY DAY  
BY HELPING YOUTH FIND PATHWAYS  
TO HEALTHY FUTURES**

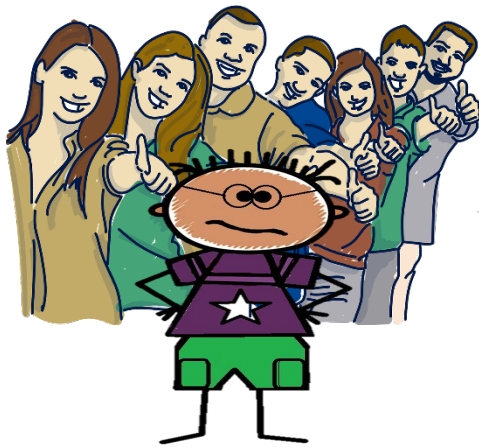


# The Community and Residential Services Authority

The Community and Residential Services Authority (CRSA) is a board created by the state legislature in 1985. CRSA is responsible for addressing barriers facing parents, professionals, and providers when trying to get necessary services for children and youth with significant emotional and behavior disabilities and their families.



# THE CRSA MISSION



**Our CRSA Mission** is to promote a network of resources for Illinois youth with social and emotional health conditions to receive **timely** and **appropriate** access to the services they deserve.



# CRSA VISION

**Our CRSA Vision** is that every youth in Illinois shall be socially and emotionally healthy enough to have the opportunity to achieve their fullest potential and participate in developing their identity and role in society.



# Community and Residential Services Membership

Gubernatorial  
Appointee

Gubernatorial  
Appointee

Gubernatorial  
Appointee

Gubernatorial  
Appointee

Gubernatorial  
Appointee

Gubernatorial  
Appointee

Senate Majority  
Spokesperson  
Elementary & Secondary  
Education Committee

Senate Minority  
Spokesperson  
Elementary & Secondary  
Education Committee

House Majority  
Spokesperson  
Elementary & Secondary  
Education Committee

House Minority  
Spokesperson  
Elementary & Secondary  
Education Committee

Department of  
Healthcare and  
Family Services

Department of  
Children and  
Family Services

Department of  
Corrections/  
Juvenile Justice

Office of the  
Attorney General  
Disability Rights

State Board of  
Education

Department of  
Human Services

Public Participants

Liaisons

Division of  
Rehabilitation

Division of  
Mental Health

Division of  
Family and  
Community  
Services

Division of  
Developmental  
Disabilities

Executive Director

Regional Coordinator

Regional Coordinator

Regional Coordinator

Regional Coordinator

Operations Mgr

Office Mgr



# WHAT DOES THE CRSA DO?

The CRSA combines interagency responsibility with legislative authority to:

- **Identify** barriers to receiving services
- **Provide** technical assistance to parents, service providers and member agency personnel to access needed services and reduce barriers
- **Assist** local communities, upon request, to develop or strengthen collaborative interagency networking
- **Plan** for a more responsive, efficient and coordinated service delivery system
- **Resolve** multiple agency disagreements about residential placement or funding of placement and services





# HOW WE ASSIST PARENTS

- Help parents to learn about and navigate special education services and other systems of care
- Help parents understand public funding resources for residential treatment
- Empower parents to be the best advocates for their children
- Follow legislation and recommend policy change that directly impacts youth services





# RESOURCES

- <https://namiillinois.org/> National Alliance on Mental Illness
- <https://www.equipforequality.org/> Equip for Equality Advocates for Human & Civil Rights of People with Disabilities in Illinois
- <https://www.illinois.gov/hfs/MedicalProviders/Pages/default.aspx> Healthcare and Family Services Medicaid Providers
- <https://www.illinois.gov/hfs/MedicalProviders/behavioral/Pages/icg.aspx> Healthcare and Family Services Family Support Program
- <https://www.isbe.net/Pages/Special-Education-Parent-Rights.aspx> Illinois State Board of Education, Special Education Parent's Guide
- [www.illinoisparents.org](http://www.illinoisparents.org) Academic Development Institute
- [www.thearcofil.org](http://www.thearcofil.org) ARC Advocacy for individuals with Intellectual and Developmental Disabilities
- [www.autismillinois.org](http://www.autismillinois.org) Resources for youth with Autism
- [www.ccdionline.org](http://www.ccdionline.org) (Coalition of citizens w/disabilities)
- [www.illinoiscasa.org](http://www.illinoiscasa.org) (Illinois Association of court appointed special advocates)
- [www.dhs.state.il.us](http://www.dhs.state.il.us) Department of Human Services
- [www.ifamilypartnershipnetwork.org](http://www.ifamilypartnershipnetwork.org) Family Advocacy
- <https://www.lifesplaninc.org/> Trust development for individuals with disabilities



# CRSA WEB PAGE

[www.illinois.gov/crsa](http://www.illinois.gov/crsa)



**CRSA**  
Center for Residential Services  
www.illinois.gov/crsa

*Building Partnerships  
for Children and Families*

Home  
About Us  
**Services & Resources**  
Minutes & Agenda  
Publications  
Contact Us

Search

### Services & Resources

#### What Can We Do to Help?

CRSA staff assists parents, service providers, schools, agencies and other professionals to:

- reduce barriers to receiving needed services;
- provide technical assistance to parents, service consumers and service providers to appropriately access needed services;
- help agencies, schools, and parents to form working partnerships using a team approach;
- address/multifaceted agency disagreements about residential placement or funding of placement and services; and
- assist local communities, upon request, to develop or strengthen collaborative interagency networking.

CRSA staff will provide callers with services which include, but are not limited to:

#### Giving callers information about:

- How the state and local service system works
- How to find help/support/assistance
- Understanding eligibility criteria for services
- Accessing Systems of Care

#### Referring callers to appropriate agencies or individuals for:

- Accurate information
- Advocacy assistance
- Technical assistance
- Evaluation/assessments
- Direct services

#### How Can You Contact Us?

If you have any questions or need help Call us, Toll Free

We are a state supported service so there is no charge for our services!  
Your opinions and your right to confidentiality will be respected

#### Links to Other Resources



# CRSA CONTACTS



100 North First Street, W-101  
Springfield, Illinois 62777  
**Toll Free: 877/541-2772**  
217/524-1529 (Fax)

You can also directly email us with your questions or  
make a referral at

[crsa.info@illinois.gov](mailto:crsa.info@illinois.gov)



# THANKS FOR ASKING ABOUT CRSA

