# **Home Services Program**

Division of Rehabilitation Services Department of Human Services

**Rahnee Patrick – Director DHS-DRS** 

F2F presentation for families/professionals 11/17/21



# **Division of Rehabilitation Services**

DHS' Division of Rehabilitation Services (DRS)

works in partnership with people with disabilities and their families to assist them in making **informed choices** to achieve full community participation through **employment**, education and **independent living opportunities**.

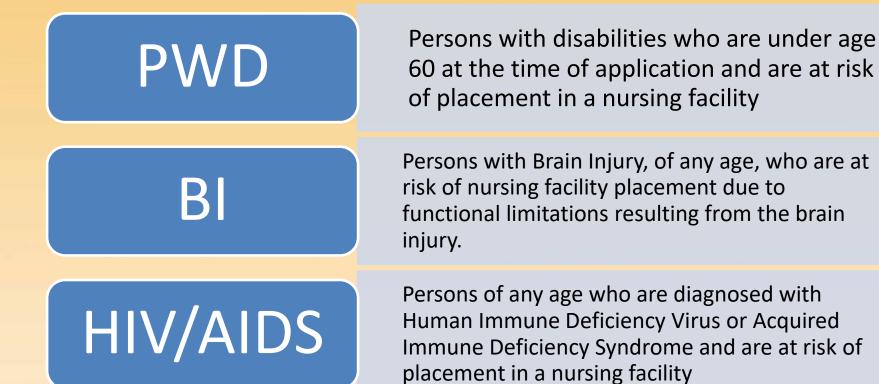




## Home Services Program (HSP)

- Provides services to individuals with significant disabilities so they can remain in their homes and live as independently as possible.
- Independent Living Philosophy
- Bureau of Home Services
  - Central Office
- Bureau of Field Services
  - 45 local offices located throughout the State

# HSP- Home & Community Based Services Waivers





## **Becoming an HSP Customer**

#### Make a Referral

#### Contacted by HSP Staff

#### **Determination of Eligibility**

- Interview with a HSP Counselor- Phone/In-person
- DON- Determination of Need
- Medical Records
- Financial Eligibility

#### Service Planning



# Making a Referral

- Anyone can make a referral
- www.dhs.state.il.us
- Online via the DHS website
  - ➢Online Tools
  - Rehabilitation Services: Apply Online
- Contact the local HSP office by phone
  - DHS Office Locator
  - ▶1-800-843-6154



# **Eligibility Criteria**

Imminent risk of health care facility placement

Severe disability lasting at least 12 months or for life

Requires services which cost the same or less than nursing home services

Younger than 60 at the time of application

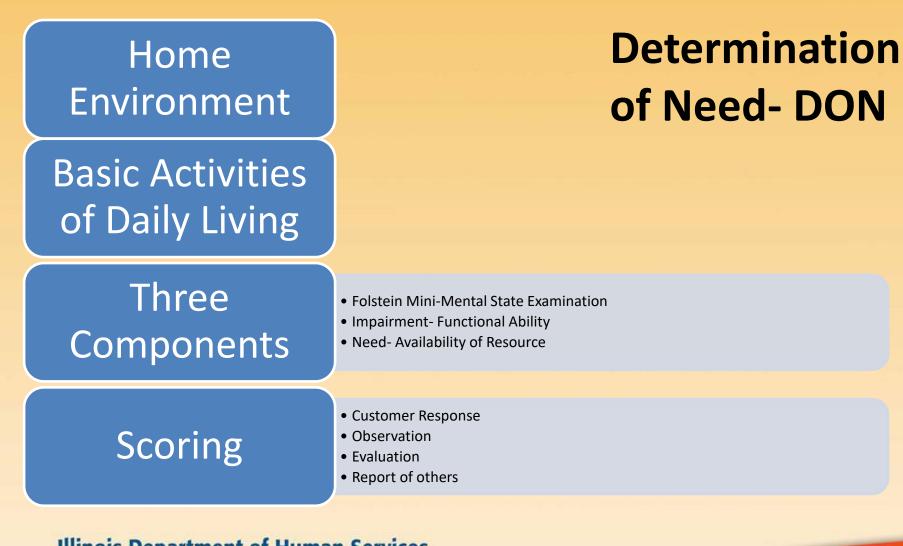
• Exception HIV/AIDS & Brain Injury Waiver applicants Illinois Department of Human Services Division of Rehabilitation Services



# **Eligibility Criteria- Cont.**

- Resident of Illinois and U.S. citizen or legal resident
- Total Determination of Need score of 29 or higher
- Less than \$17,500 in non-exempt assets for customers 18 or older or \$35,000 in family assets for customers under age 18
- Apply and cooperate with the Medicaid process







## **Determination of Need - DON**

- Eating
- Bathing
- Grooming
- Dressing
- Transferring
- Incontinence
- Managing Money

- Telephoning
- Preparing Meals
- Laundry
- Housework
- Outside Home
- Routine Health
- Special Health
- Being Alone



## **Service Planning**

- DRS-HSP staff determine eligibility for all HSP Waivers, but does not provide case management for all eligible customers.
- Managed Care Organization
  - Health Choice Illinois <u>https://www.illinois.gov/hfs/MedicalClients/ManagedCare/Pages</u> /default.aspx
  - Care Coordinator develops & implements service plan
  - Approximately 70%
- DRS- Home Services Program
  - Fee for service or "straight" Medicaid
  - <u>https://www.dhs.state.il.us/page.aspx?item=29738</u>
  - HSP Counselor develops & implements service plan
  - Approximately 30%



Completed on an annual basis

Two page document detailing

each HSP service needed and

the total cost of those services

**Service Planning** 

- Each HSP Service has a set rate of pay
- Rate of pay does not vary by customer

Allows for the HSP Counselor or MCO Care Coordinator to authorize the services

Total cost of the Service Plan can not exceed Service Cost Maximum (SCM)

Agency Services vs Individual Providers



### **Service Cost Maximums- SCM**



Monthly spending limit



#### Based upon Determination of Need

\$

Service Plan costs can not exceed SCM

Do not automatically receive the maximum amount

Actual amount determined jointly by Counselor and Customer base on customer needs



## **Individual Provider vs Agency Provider**



## **Individual Provider**

Workers are selected, employed and supervised by the Customer to provide inhome services on Service Plan.

DRS-HSP fiscal intermediary- processes payroll, etc

Illinois Department of Human Services Division of Rehabilitation Services



## **Agency Provider**

Workers are selected and managed by a Homemaker (HMK) Agency or a Maintenance Home Health Agency



## **Individual Providers**

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Employed by the Customer, not an agency

DRS-HSP fiscal intermediary- processes payroll, etc

Customer/representative must be able to direct care & ensure compliance with all HSP paperwork & policies

Only 1 IP works at any given time.

Customer must be present in the home. Exception grocery shopping, banking, etc

IPs are not allowed to transport HSP customers for any reason.

Personal Assistants are the most common provider type



## **Agency Providers**

#### Service provider is employed by the agency rather than the Customer

Homemaker or Maintenance Home Health

Customer choice of specific provider not guaranteed

#### Tasks vary from agency to agency

- some agencies unwilling to do some care tasks
- Agency providers are not allowed to transport HSP customers for any reason.

Agency assigns work hours based upon Service Plan & Customer needs



#### **Personal Assistant**

 Provides assistance with household tasks, personal care and, with permission of a doctor, certain health care procedures. PAs are selected, employed, and supervised by individual customers.

#### Homemaker

 Personal care provided by trained and professionally supervised personnel for customers who are unable to direct the services of a PA. Instruction and assistance in household management and selfcare are also available.



### Maintenance Home Health

Services provided through a treatment plan prescribed by a physician or other health care professional. Other services include nursing care and physical, occupational, and speech therapy.

### Respite

Temporary care for adults and children with disabilities aimed at relieving stress to families. Respite services may be provided for vacation, rest, errands, family crisis or emergency. Services may include personal assistant, homemaker or home health.



#### Adult Daycare

 The direct care and supervision of customers in a community-based setting to promote social, physical, and emotional wellbeing. Including transportation to and from ADC location.

#### Home Delivered Meals

 Available to individuals who can feed themselves but are unable to prepare food.

#### **Electronic Home**

 An emergency response signaling system providing 24hour coverage, permitting the individual to alert trained professionals at hospitals, fire departments, or police departments.



### Environmental Modification

 Services to physically modify the customer's home to accommodate the customer's loss of function in the completion of his/her Activities of Daily Living (ADLs). Minor remodeling- ramps, stair lifts, doorways, bathrooms.

### Assistive Equipment

• Items that are necessary to accommodate the customer's loss of function in the completion of Activities of Daily Living (ADLs). Item may be medical or non-medical.



# Available Services Specific to Customers in Brain Injury Waiver

**Day Habilitation** 

**Pre-Vocational Services** 

**Behavioral Rehabilitation** 

Supported Employment Services



## Feedback Welcome



