

Division of Specialized Care for Children



Molly Hofmann, DNP, APRN, PCNS-BC
Director Care Coordination, System Development & Education
UIC Specialized Care for Children

Erica Stearns, Chair of DSCC Family Advisory Council
Information & Outreach Specialist
The Arc of Illinois – The Illinois Life Span Program

Objectives



Provide an overview of DSCC and our work with CYSHCN in Illinois



Share information on DSCC Programs of Care Coordination



Explain the MFTD waiver and waiver services



Review recent and upcoming changes impacting the Home Care Program at DSCC



DSCC



We are a statewide program that's served children and youth with special healthcare needs and their families since 1937.

Division of Specialized Care for Children



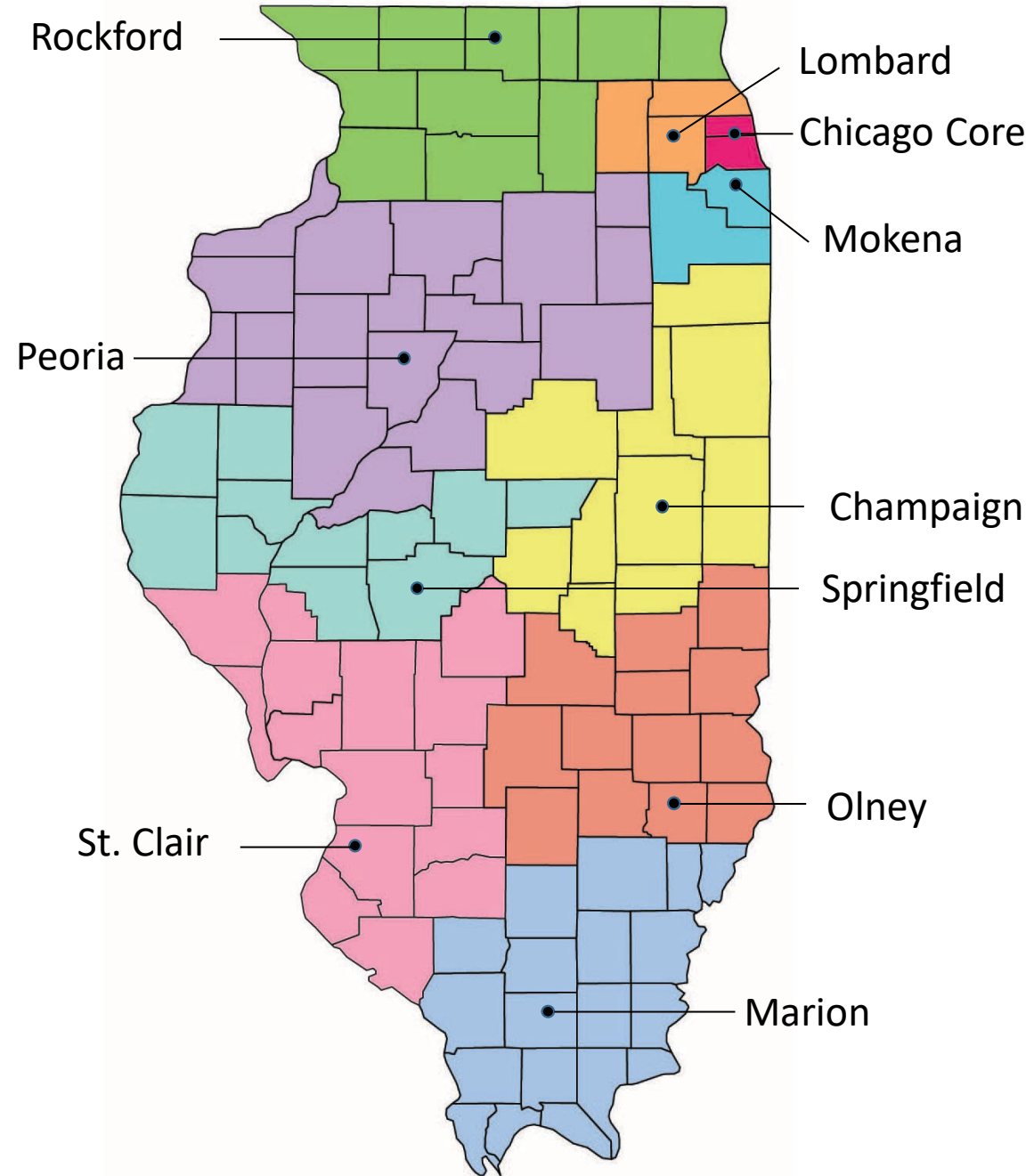
Vision

- Children and youth with special healthcare needs (CYSHCN) and their families will be the center of a seamless support system that improves the quality of their lives.

Mission

- We partner with Illinois families and communities to help CYSHCN connect to services and resources.

Regional Office Map



CYSHCN in Illinois

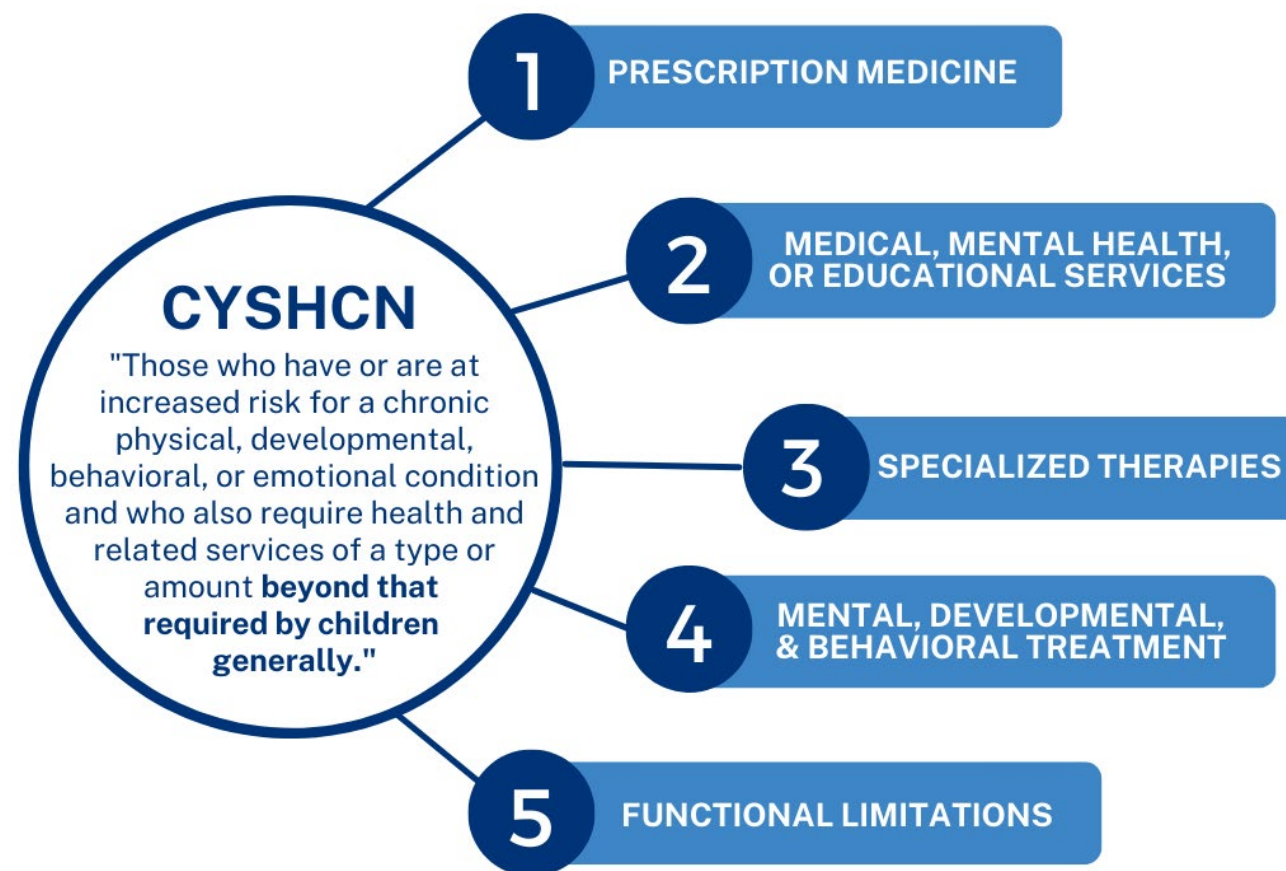


Approximately 545, 000
CYSHCN in Illinois



Approximately 16,350
children in Illinois with
medical complexity

Figure 1. An Illustration of MCHB's CYSHCN Definition



Title V - Systems of Care for CYSHCN



- ➡ In addition to care coordination services, DSCC serves as Illinois Title V Program for CYSHCN. This means DSCC helps to work to create improvements for the systems serving CYSHCN & their families.
- ➡ 5-year priorities include:
 - » Improved support for the transition to adulthood
 - » Convene & collaborate with community-based organization to improve & expand services & supports serving CYSHCN in IL
- ➡ Title V work is in partnership with Illinois Department of Public Health

DSCC Care Coordination Programs



DSCC provides care coordination services through three programs:

- » Core Program
- » Connect Care Program
- » Home Care Program



DSCC provides resource & referral information to thousands of Illinois children each year who are not enrolled in care coordination programs.

Care Coordination



We define care coordination as a person-and family-centered, strength-based, assessment-driven approach of empowering families to achieve their goals, ultimately leading to positive health outcomes, improved quality of life and overall family satisfaction.

DSCC Care Coordination efforts focus on partnering with families and communities to help children with special healthcare needs connect to services and resources they need.

Care Coordination



- ➡ Our care coordination is tailored to each child and family.
- ➡ Care coordination teams can include:
 - Registered nurses
 - Social workers
 - Speech-language pathologists
 - Audiologists
 - Respiratory therapists
 - Health insurance specialists



How Care Coordination Helps



- ➡ Access diagnostic tests
- ➡ Find specialized medical care
- ➡ Help families maximize insurance & understand coverage/benefits
- ➡ Coordinate services among providers
- ➡ Develop a care plan focused on a family's strengths & goals
- ➡ Attend school meetings
- ➡ Prepare for the transition to adulthood



How Care Coordination Helps



- ➡ Communicate with doctors & specialists
- ➡ Explain medical treatment plans
- ➡ Assist with transportation for medical appointments
- ➡ Connect families for parent-to-parent support
- ➡ Locate community resources
- ➡ Pay for eligible medical expenses when income guidelines are met



Our Impact



➡ Our care coordination helps families:

- » Feel more confident & organized in their child's care.
- » Understand & stay at the center of decisions about their child's care.
- » Develop a stronger partnership with their child's doctors & specialists.
- » Effectively navigate the maze of resources & insurance coverage.





DSCC Care Coordination Programs

Core Program



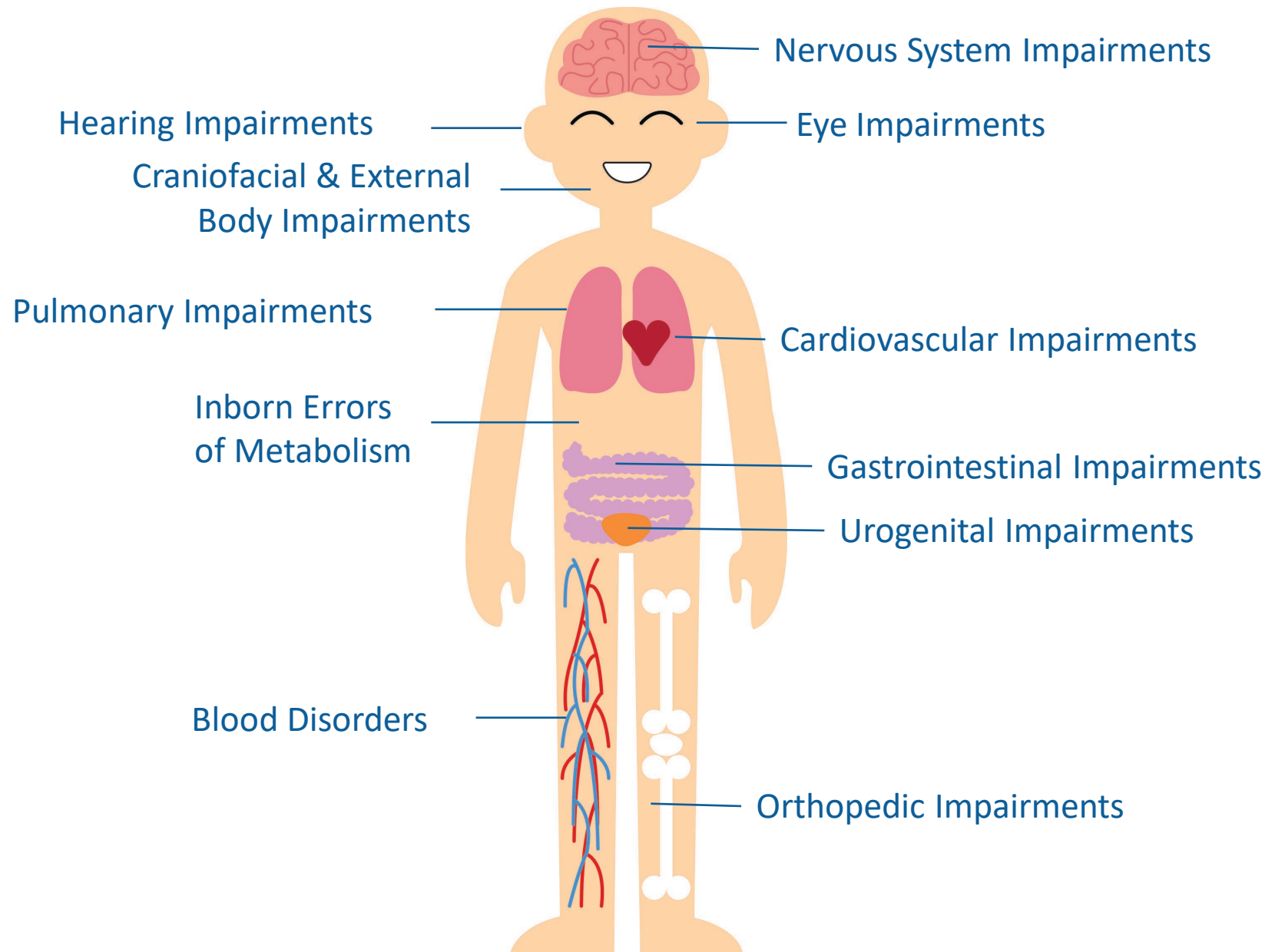
➡ For youth up to age 21 who meet eligibility.

➡ Eligibility criteria:

- Chronic condition.
- Qualify as one of 11 eligible categories.
- Cause impairment or need for long-term care.
- Require a care plan.
- Benefit from care coordination.



Core Medically Eligible Conditions





Connect Care Program



- ➡ A program for children and youth with special healthcare needs (CYSHCN) enrolled in a Medicaid managed care plan that DSCC has a contract with.
- ➡ DSCC is performing care coordination on behalf of the MCO.
- ➡ Medical eligibility is identical to the Core Program.



Applications & Referrals for Core and Connect Care Programs



- ➡ Call us at (800) 322-3722
 - » Caregiver's name
 - » Phone number
 - » Child's address
 - » County or zip code
- ➡ Visit our website
 - » Download PDF application
 - » Fill out "Refer a Family" form
- ➡ Find a local regional office
 - » <https://dscc.uic.edu/find-an-office>



For Providers
<i>Provider Application</i>
<i>Reimbursement Information</i>
<i>Explanation of Provider Payments</i>
<i>Provider Forms</i>
<i>Tools & Resources</i>
<i>Provider Portal</i>
<i>Refer A Family</i>



DSCC Home Care Program & the MFTD Waiver

Home Care Program



- ➡ Provides care coordination to children & youth who require skilled in-home nursing.
- ➡ Operated on behalf of the Illinois Department of Healthcare & Family Services (HFS).
- ➡ DSCC has operated the MFTD waiver since 1983.
- ➡ In 2014, DSCC became the single point of entry for Illinois children in need of in-home shift nursing.





Home Care Populations



Medically Fragile Technology Dependent Home and Community-Based Services Waiver (MFTD)

- » Must have both medical & technology needs.
- » Must be less than 21 years of age at the time of enrollment.
- » May qualify regardless of parental income.
- » Participants enrolled in the waiver prior to their 21st birthday, & still receiving services on their 21st birthday, may stay with Home Care for life.

Home Care Populations



Non-Waiver (NPCS) Nursing Services

- » Must have an identifiable need for in-home shift nursing, although typically less dependent on technology.
- » Must be less than 21 years of age.
- » Must be eligible for Medicaid.



MFTD Waiver Benefits



- ➡ \$25,000 every 5 years allotted to help with home modifications, vehicle modifications, or specialized medical equipment
- ➡ In home nursing is a waiver service for those over 21 – under 21 is an EPSDT benefit
- ➡ Respite 336 hours/year
- ➡ 4 hours of child specific training per nurse a year
- ➡ Placement maintenance counseling services

New and Upcoming in Home Care



Generators can now be purchased with waiver funds

Home modification and vehicle modification process improvements

Agreement with IDPH for all state licensure of enrolled nursing agencies

Licensed parent caregivers for all ages

FMAP initiatives

Family surveys!



Applications & Referrals to Home Care



- ➡ Call us at (800) 322-3722
 - » Caregiver's name
 - » Phone number
 - » Child's address
 - » County or zip code
- ➡ Visit our website
 - » Download PDF application
 - » Fill out "Refer a Family" form
- ➡ Find a local regional office
 - » <https://dscc.uic.edu/find-an-office>



For Providers
<i>Provider Application</i>
<i>Reimbursement Information</i>
<i>Explanation of Provider Payments</i>
<i>Provider Forms</i>
<i>Tools & Resources</i>
<i>Provider Portal</i>
<i>Refer A Family</i>

We're Here to Help



- ➡ Care coordination is free for all DSCC participants, regardless of a family's income.
- ➡ If a child's condition isn't listed in our eligible categories, we still can help.
 - » Many children have associated conditions with their diagnosis that may be eligible.
 - » Our staff is always ready to assist with referrals and resources.





WHO WE ARE /

Executive Director's Greeting

About Us

History

Annual Report

News

Events

▼ The Family Voice

» Family Stories

» Family Advisory Council

» Family Surveys

Medical Advisory Board

► Employment Opportunities

Family Advisory Council

Your voice is important to us!

We value our parents' and participants' feedback.

We've set up our Family Advisory Council (FAC) to make it easier for families to participate and share their input with us.

Our Family Advisory Council's mission is to bring together our families and our staff and leadership to promote the delivery of participant- and family-centered services.

The FAC connects families to resources and provides guidance to strengthen our teamwork, improve communication and empower families to have a voice in their child's care.

Our Family Advisory Council consists of 22 family members from across the state and two Division of Specialized Care for Children (DSCC) staff members.

The FAC meets four times a year. Two meetings per year are open to all Illinois families of children with special healthcare needs. You do not have to be a DSCC participant to attend these open forums.

Please check the schedule below for the next public meeting. We will post meeting registration information once it is available.

If you would like more details on how you can participate in the Family Advisory Council, please email dsccfac@uic.edu.

We hope to hear from you!

FAC MEETING SCHEDULE

- [Aug. 11, 2022](#)
 - 9 to 11 a.m.

FAC MEETING MINUTES

- [May 5, 2022](#)
- [Feb. 2, 2022](#)
- [Nov. 9, 2021 \(canceled\)](#)

SHARE THIS PAGE



Request a Callback »

Leave us your contact info and we will call you back at the desired time.

FAC: Where Your Voice is HEARD



- ➡ Quarterly meeting with stakeholders from across the state:
 - » Caregivers & Past Participants
 - » DSCC Staff & Administrators
 - » HFS Staff & Administrators
- ➡ Collaboration from all parties to improve the experience of those receiving services from DSCC.



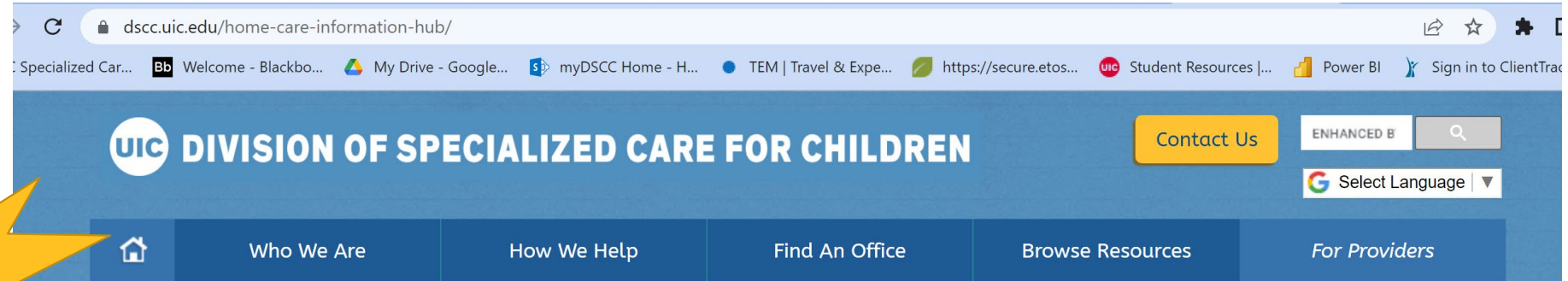
Teamwork Makes the Dreamwork!



- Creating accessible resources:
 - Energy Reimbursement Tip Sheet
 - Health Insurance Premium Payment (HIP) Program Tip Sheet
 - Home Care Appeal and Peer-to-Peer Review Tip Sheet
 - Home Generator Tip Sheet
 - Home Modification Tip Sheet
 - Nursing Services Tip Sheet
 - Transportation Tip Sheet



Website
updates



▶ Resource Directory

▼ Home Care Information Hub

» Home Care Nursing Information for Families

» Waiver Services for Home Care Families

» Non-Waiver Services for Home Care Families

Parent-to-Parent Support

▶ Brochures and Pamphlets

Forms

Glossary

Home Care Information Hub



Important information and reminders for families of children and adults in the Home Care Program

The Home Care Program offers care coordination and support to help your

SHARE THIS PAGE



Advocating Together for a Better Future



Reducing the amount of paper authorizations.

Improving the accessibility of family surveys.

Creating an online grievance tool.

Improving statewide event updates on social media.

Enhancing the dissemination of information & resources.

Empowering families to share and connect.

Connect with Us



(800) 322-3722



dsc@uic.edu



dsc.uic.edu



UIC Specialized Care for Children