



MOBILE CRISIS RESPONSE TEAM (MCR-T)

24 HOURS A DAY - 7 DAYS A WEEK

CALL: (630) 966-4357

WHO WE ARE:

The **AID Mobile Crisis Response Team** is a FREE on demand crisis intervention service available to anyone in Southern Kane or Kendall County. These services are provided by multi-disciplinary team of trained mental health professionals which includes Crisis Counselors and Recovery Support Specialists.

WHAT WE DO:

MCR-T provides an alternative first response to mental health crisis by avoiding unnecessary use of law enforcement or local emergency departments. **MCR-T** can provide the following services:

- Community-based crisis response services
- Evaluation and assessment to determine appropriate intervention
- Solution-focused and recovery-oriented interventions
- Completion of Crisis Safety plan with the individual and their supports.
- Linkage to appropriate resources or services as needed
- Short term follow up & case management

ELIGIBILITY:

MCR-T serves all ages in Kendall County and Southern Kane County. These services are available to anyone who calls for assistance including parents, relatives, school or medical personnel, local social service agencies, and law enforcement. **MCR-T** is designed to address a wide variety of situations to include the following:

- Individuals exhibiting suicidal behaviors
- Substance and alcohol use disorder
- Unmanageable behaviors related to thought, mood, and anxiety disorders
- Individuals displaying hallucinations, delusions, or rational thinking loss
- Individuals displaying escalated behaviors who, without immediate intervention, are likely to require a higher level of care and include possible 911 involvement.

AID MCRT adheres to all guidelines established in the Community Emergency Services and Support Act (CESSA) to ensure that clients have access to safe and effective emergency mental health services.