

CRISIS LINE OF THE FOX VALLEY



Help is only a phone call away

24 HOURS A DAY • 7 DAYS A WEEK



To access Victim & Outreach Services,
please call the AID Crisis Line
of the Fox Valley:

(630) 966-9393

and ask for Victim Services.

For general inquiries about
Victim Services, please call

(630) 966-9393 and ask to speak

to the **Manager of Victim Services.**

For all other questions, please e-mail:

INFO@AIDCARES.ORG

Since 1961, Association for Individual Development (AID) has served individuals with developmental, intellectual, physical and/or mental health challenges, those who have suffered a trauma and those at risk. Vital, life-enriching services that promote the highest level of independence and community participation include: autism programs; permanent supportive housing; in-home support; developmental and vocational training; job placement and on-the-job coaching services; crisis intervention; victims services; mental health treatment; behavioral intervention; health and wellness; community education; and advocacy.

Serving over 6,400 children and adults, AID operates community day centers in Elgin, Aurora, Batavia and Yorkville; mental health outpatient clinics throughout the Fox Valley; supports over 500 individuals living in their own apartments; and more than 200 individuals in group homes scattered throughout the greater Fox Valley.

AID MISSION:

To empower people with physical, developmental, intellectual and mental health challenges to enjoy lives of dignity and purpose

AID VISION:

Recognized leader providing best quality outcomes for individuals served in areas of housing, employment, community integration, health promotion, recovery and crisis prevention

AID Victim & Outreach Services are provided free of charge. Funding is provided through partnerships with local municipalities, non-profit organizations and community partners.



**Association for
Individual Development**

COMMUNITY • ADVOCACY • RESOURCES • ENGAGEMENT • SUPPORT

VICTIM & OUTREACH SERVICES



WWW.AIDCARES.ORG

(630) 966-9393

VICTIM SERVICES

WHAT IS VICTIM SERVICES?

Association for Individual Development (AID) Victim Services provides emotional support, case management, referrals and other wrap around services to individuals who are victims of crime or trauma. Services are free of charge.

Services are not limited to victims of crime or trauma. Individuals experiencing quality of life concerns (i.e. mental health crisis, domestic disturbances, neighbor disputes, or displacement due to fire) may also receive services.

AID CAN HELP WITH:

- Surviving and understanding the impact of the crime or trauma
- Emotional Support
- Connecting with local support groups, counseling and other services
- Accessing local resources
- Knowing what to say to children, family and friends
- Learning your legal rights and options
- Funerals and court preparations
- Making a safety plan
- Accessing victim's compensation

WHERE ARE SERVICES PROVIDED?

Services are provided wherever they are needed; at the scene of the incident, at AID offices or another safe location.

HOW ARE VICTIMS REFERRED?

Individuals in need of Victim Services may be referred by law enforcement, local fire departments, hospital personnel, the judicial system, social service agencies and local businesses.

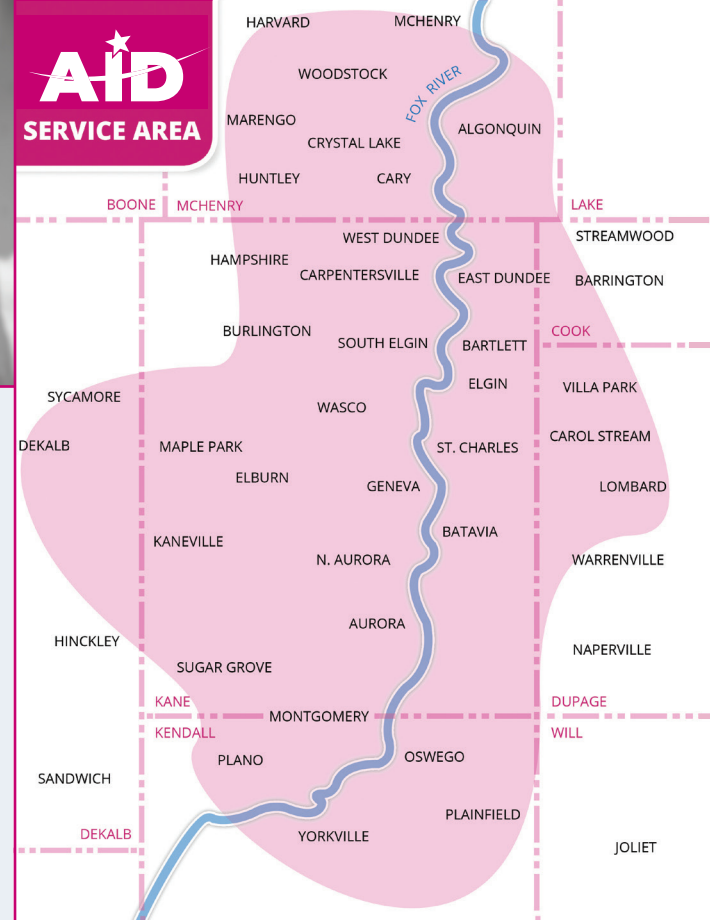


When a person experiences a traumatic event they may begin to experience emotional or physical reactions to the event.

- Sometimes, these “emotional aftershocks,” or reactions may appear immediately after the event or days, weeks, or months later.
- If you experience some of these reactions, try to remember that you are having a normal reaction to an abnormal event.
- Stress reactions to an event may last a few days, a few weeks, or a few months.
- If this happens it does not imply that someone is “crazy” or weak it simply means the traumatic event was too powerful for the person to manage on their own and professional support may be needed.
- Possible “emotional aftershock” symptoms include but are not limited to nausea, headaches, sleep disturbances, slowed thinking, anxiety, depression, emotional outbursts and withdrawal.

FOR A COMPLETE LIST OF SERVICES, PLEASE VISIT AID ONLINE:

WWW.AIDCARES.ORG



AID strives to positively impact the quality of life in the community by assisting victims, survivors, families, neighborhoods and businesses who have experienced a crime or trauma.