

AID Association for Individual Development

WE ARE HERE TO HELP

CRISIS LINE OF THE FOX VALLEY



(630) 966-9393

Crisis Line Services

• Crisis Intervention and Support

- AID operates the Crisis Line of the Fox Valley, staffed with trained Crisis Counselors and Recovery Support Specialists to provide free and confidential 24/7 crisis intervention and support.
- Crisis Counselors and Recovery Support Specialists are trained to support callers experiencing any type of crisis. This includes individuals dealing with substance abuse, depression, anxiety, familial or relationship issues, suicide crisis and much more.

• Information and Referral

- Crisis Counselors and Recovery Support Specialists are trained to provide information and referrals to all local human service agencies for needs such as mental health, financial, health care, legal problems, shelter, support groups, and much more!

Sunshine Calls

Sunshine program is a free service provided by the AID Crisis and Information Line for individuals who have limited access to the community and can easily become isolated or withdrawn. Trained Volunteers and Crisis Counselors make scheduled social calls on a temporary or permanent basis at a convenient time for the call recipient.

People who are eligible for this service include, people who are at risk of becoming lonely or isolated, older adults, person in recovery from a medical illness or mental health diagnosis, or someone who is physically or developmentally disabled.

SENIOR SUNSHINE PROGRAM

The Senior Sunshine Program is a free service provided by the AID Crisis and Information Line that provides phone calls to seniors 60 and over in need of mental health support and medication reminders. Trained volunteers and crisis counselors make calls on a regular basis to ensure that the senior has access to support, provide connection and referrals to community resources, and linkage to in-home therapy services through the AID Behavioral Health Outpatient Community program.

FOR MORE INFO. OR TO REFER A CLIENT TO THE SUNSHINE OR SENIOR SUNSHINE PROGRAM:

CONTACT JESSAMARIE CASEY: (630) 966-4333 OR JCASEY@AIDCARES.ORG

This service is made possible with the support of the Aurora Township