

Illinois Department of Human Services Division of Developmental Disabilities

Tonya Piephoff, Director

Rates

- **RATES**

- Implemented FY23 Guidehouse Rate Study rate changes totaling \$138.9M (including FY22 annualization)
 - \$1.00/hour wage increase for Direct Support Professionals (DSPs) across Waiver (CILA, day programs) and ICF programs.
 - Implement components of CILA Rate Calculator: New Program Support component and administration, transportation, nursing, and medication administration increases.
 - Implemented a regionalization factor of fifteen (15) percent for CILAs in the Chicago Metro region (Chicago, suburban Cook, DuPage, Kane, Lake, McHenry, and Will Counties).
- FY24 Appropriations
 - Implement FY24 Guidehouse Rate Study rate changes totaling \$196.7M (including FY23 annualization) subject to approval of Waiver Amendment.
 - Increase Supplemental Security Income (annualize FY23 and support FY24 increases).
 - Expansion of stabilization homes (additional short-term stabilization and new long-term stabilization and transition homes).

Sarah Myerscough-Mueller,
Chief of Staff



PUNS/Grants

- **HR**
 - Created new Technical Assistance Unit (see Community Services slide)
 - Created new Grant Programs Unit (see below)
- **PUNS**
 - 700 Adult PUNS placements (1,300+ individuals selected)
 - 500 Children's PUNS placements (900+ individuals selected)
 - Sending ~1,100 pre-selection letters to adults likely to be selected from PUNS in FY25.
- **Grants**
 - Created new Grant Programs Bureau to support the \$105M in grant programs funded by DDD.
 - Received approval for exemption to NOFO/MBR processes for Independent Service Coordination (ISC) Grant Program



Sarah Myerscough-Mueller
Chief of Staff

Ligas Consent Decree/Strategic Planning/Employment

- Administrative Rules
 - Rule 115 (CILA Rule) updated after 20 years (effective May 31)
 - Rule 120 (Waiver Rule) certified by JCAR
 - Rule 119 (Day Program Rule) currently under First Notice
- Submitted to the Court a Motion to Vacate the Ligas Consent Decree (December 1, 2023)
- Transition of the Bureau of Accreditation, Licensure, and Certification (BALC) to DDD
- Employment
 - Continued second year of grant to fund providers to grow their competitive integrated employment programs and DRS employment contracts
 - Housing Navigators housed 53 people and engaged more than 300 in housing exploration activities.

Meg Cooch, Deputy Director
Ligas Consent Decree



Community Services Program

ISC Agency Updates

ADA/Olmstead Outreach

- Annual visits from the ISC continue to occur in the ICF/DDs and SODCs to engage with the individuals living in those settings.
- The ISC shares information on developmental disability services available to the individual, including HCBS Waiver funded services and supports and offer to register the individual on PUNS if interested in HCBS and living in an ICF/DD.

Housing Navigator

- HNs are participating in pilot activities and Technical Assistance in conjunction with ICDD.
- In FY23, a total of 33 people were housed through the Housing Navigator Program.



Joy Decker, Deputy
Director
Community Services
Program

Community Services Program

Medicaid Administration Unit Accomplishments

- All three waiver amendments were approved effective January 1, 2023.
- Legislation adding ACES\$ to the definition of a medical employer in the IDPH Background Check Act so they can assist with submitting waivers review for PSWs.
- Developing Building Resources for Independence, Day Services, Growth and Enrichment (BRIDGE) waiver.
 - The BRIDGE Waiver (Building Resources for Independence, Day Services, Growth, and Enrichment) provides supports to eligible young adults with developmental disabilities ages 18 to 30. The supports provided are designed to create a meaningful day for individuals who have recently exited the special education system, so they don't lose the skills they learned. It is also to prevent or delay out-of-home residential services for customers who would otherwise need ICF/IID level of care.
 - The waiver offers a full array of services which include Community Day Service, Occupational Therapy, Physical Therapy, Speech Therapy, Self-Direction Assistance, Behavior Intervention and Treatment, Behavioral Services (Psychotherapy and Counseling), Non-Medical Transportation, Personal Support, Supported Employment – Individual Employment Support, Supported Employment – Small Group Support, Specialized Therapies, and Individual Directed Goods and Services.
- Implemented Electronic Visit Verification (EVV) effective September 1, 2023.
 - DDD hosted two webinars in March in partnership with HFS and HHA eXchange (new EVV vendor)
 - DDD has hosted four feedback sessions that were well attended.
 - DDD worked with HFS on EVV requirements for a process to exempt live-in caregivers from EVV requirements.
 - Reminder- please submit your Live In Caregiver Exemption if you qualify and haven't already because ACES\$ will not accept paper time sheets if you have not been approved for the exemption.

Community Services Program

BQM Accomplishments

- Quality Review Unit
 - Alternative mechanism for uploading/transferring of documents/information (OneDrive).
 - Implemented reviews for new providers.
 - Continued improvement of policy/processes and training
- Quality Enhancement Unit
 - In collaboration with Bureau of Accreditation, Licensing, and Certification (BALC), improve new provider orientation to further support applicants throughout the process, provide technical assistance to improve and increase new providers to obtain a provisional license with the overall goal to increase community capacity.
 - QE has trained over 800 provider/ISC staff as of October 2023.
 - Increased licensure completion rate by 33%.

Provider Technical Assistance Unit (NEW UNIT)

- New unit developed that will work collaboratively with stakeholders and community support systems to provide high level technical assistance (TA) and monitoring for identified cases for adults and children with I/DD.
- This unit will also provide guidance, direction, and supportive activities to new providers and will be involved in New Provider Orientation.

Paid Leave for All Workers Act

- Public Act 102-1143 was signed by Governor Pritzker in March 2023 mandating paid time off for every employee working for an employer in Illinois.
- An employer who provides any type of paid leave policy that satisfies the minimum amount of leave required by the Act is not required to modify the policy if the policy offers an employee the option, at the employee's discretion, to take paid leave for any reason.
- Accrual for Paid Leave starts 1/1/24 or the day the employee starts employment.
- An employee can begin using their accrued Paid Leave on 3/31/24 or 90 days after the day the employee starts employment.
- Employees will accrue Paid Leave at 1 hour for every 40 hours worked.
- Employees are entitled to earn and use up to a minimum of 40 hours of Paid Leave in a 12-month period.
- Employees should work with their employer to make sure they understand the employer's paid leave policy.

Settings and Number of Individuals Served

| Setting | Number of Individuals Served |
|--------------------------------------|------------------------------|
| CILA | 11,006 |
| At Home HBS (Adult) | 10,637 |
| ICF-DD | 4,292 |
| State Operated Developmental Centers | 1,608 |
| At Home HBS (Children) | 898 |
| Children's Residential | 157 |



Clinical Services

- Facilitated 3 in person trainings, statewide, to the ISCs and Region staff on clinical eligibility.
 - This ensures consistency and equity when determining eligibility for DDD waiver services
- Successfully transitioned 99% of the population to the web-based platform of the Health Risk Screening Tool
 - Allows the DDD to have access to health data that informs what trainings are needed statewide.
 - Will be used to impact rate setting to ensure that individuals with high medical needs are receiving the supports they need.

Clinical Services houses the medical director, statewide nursing coordinator, manages medication administration, specialized behavioral services, and clinical eligibility

Deputy Director, Clinical Services
Jennifer Gentile



Clinical Services

- Improved New Provider Orientation by adding a third day that educates providers on Settings Rule, Rule 116, and general technical assistance
 - Increased the licensure completion rate by 33%
- Instituted a monthly technical assistance webinar to review DDD expectations and best practices when implementing Rule 116.
 - There have been over 400 registrants.
- Implemented an RN Trainer mentor program for new RN Trainers entering into the DDD system
 - New RN Trainers are matched with a RN from DDD for the first 6 months of their work in the system.



Deputy Director, Clinical
Services Jennifer Gentile

Clinical Services

SST continues to provide comprehensive services to individuals in need throughout Illinois by:

- Implementation of the TIER 2 pilot program, to provide more intensive supports in CILA based settings.
- Continuing collaboration with SODCs to assist individuals as they transition to lesser restrictive residential settings.
- Conducting ICPN trainings, made available to community-based providers and professionals.

In FY 2024:

- Services were provided to 1252 individuals
- 445 new referrals have been accepted within the traditional adult SST program
- 38 new referrals have been accepted within the SODC program
- 88 new referrals have been accepted for children under the age of 18



Deputy Director,
Clinical Services Jennifer
Gentile

SODC

- Expansion of the Bureau of Transition Services (BTS) team
- Transition to the community from SODCs
 - FY23 = 76
 - FY24 = 47 (through February 24)
- Statewide SODC camera project
 - Choate initial facility 281 internal cameras and 39 external cameras operational
 - The other 6 SODCs in different stages of process for camera installation.
- Revamped Employee training to be unilateral across all the SODCs
- Developed SODC training work shops related to Informed Trauma, Social Sexual Education, Human Rights, Bias and Restraint training, Dual Diagnosis, and Active Treatment.
- WIFI installation process started for all 7 SODCs
- Introduction of Supported Employment Program for SODC residents.

Interim Deputy Director, SODC
Kimberly Jones-Oparah



SODC/SST/SSH

- DDD continues to host Transition Fairs at each of the State-Operated Developmental Centers (SODCs), Below is the list of upcoming Transition Fairs.

Murray Developmental Center: March 23, 2024, 10:00 a.m. – 1:00 p.m.

Kiley Developmental Center: April 29, 2024, 10:30 a.m. – 12:00 p.m.

Shapiro Developmental Center: May 10, 2024, 10:00 a.m. – 12:00 p.m.

Mabley Developmental Center: June 22, 2024, 10:00 a.m. – 12:00 p.m.

Fox Developmental Center: July 20, 2024, 11:00 a.m. – 2:00 p.m.



Interim Deputy Director, SODC
Kimberly Jones-Oparah