



Transportation for Individuals with Disability for Employment-TIDE

The ARC Annual Convention

Amanda Teachout
Mental Health Board Manager
Hanover Township



About me:

- MHB Manager for 5 years*
- Background in working with troubled adolescents and therapeutic recreation*
- Wife, mom of 2 boys and 1 dog*
- Masters degree in psychology*
- Cubs fan*





Plan for today

- Brief overview of MHB
- How TIDE came to be
- How TIDE works
- Lessons learned
- Questions

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What is a Mental Health Board?

- Government body passes referendum*
- Mental Health Board created*
- Up to .15% of property tax collected*
- Funds reallocated to contract for services in mental health, substance use, and developmental disability.*
- Up to appointed Mental Health Board members how funds are reallocated-informed by Needs Assessment and Strategic Plan*



How TIDE came to be...



Needs Assessment Process

- Focus Groups
- Caregivers and people with DD- said transportation



Service Providers

- Also reporting transportation as an issue.*
- Individual Service Coordinator reported the burden of transportation on caregivers...especially with young adults*



What already exists and what is the need?

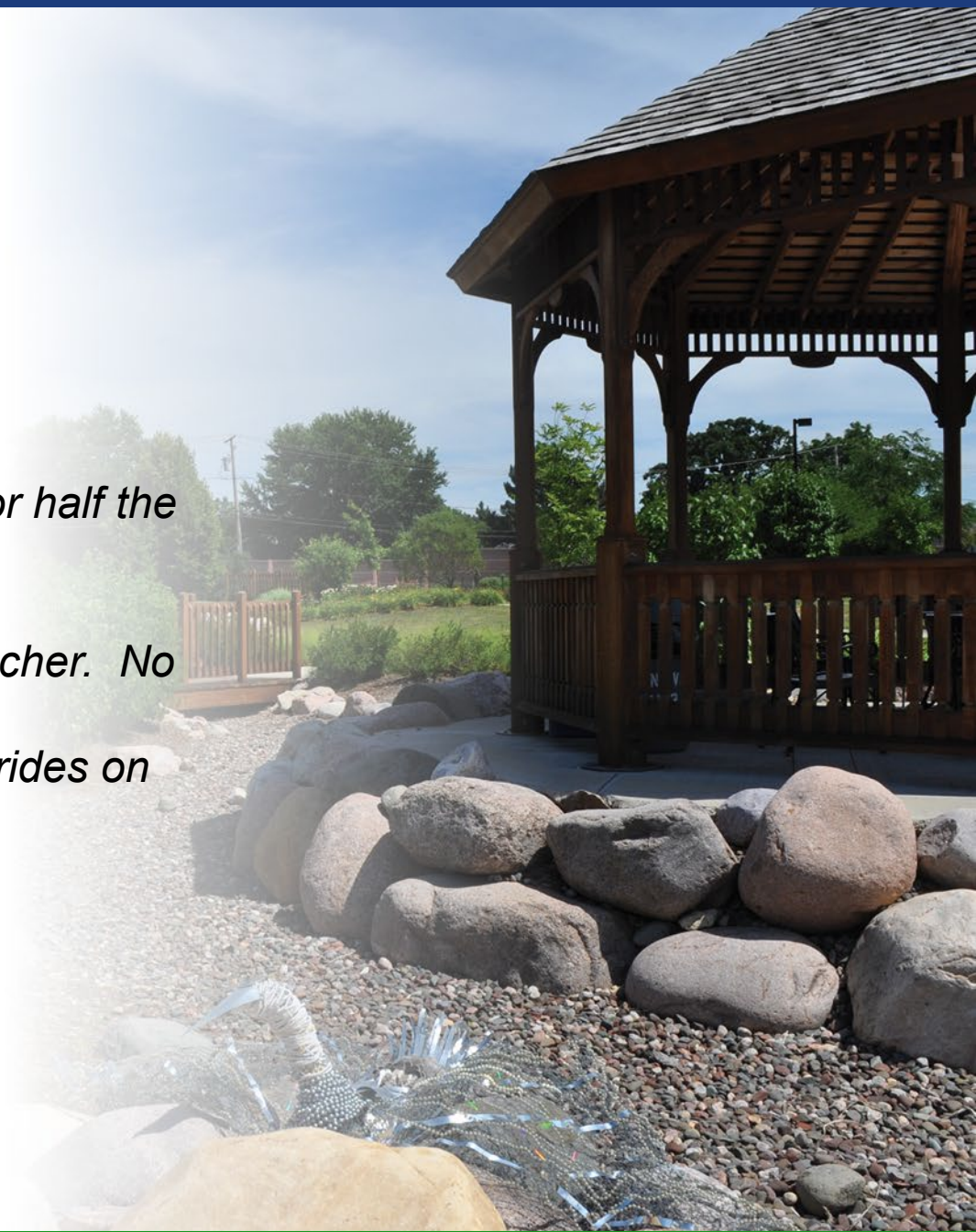
- Hanover Township is metropolitan Chicago...lots of resources*
- PACE bus? Uber? Taxi? Volunteers?*
- How to narrow down the need?*
- MHB chose one focus...employment/training.*



Local Business to the Rescue!



- Contracted with A1 Cabs*
- Voucher based program*
- Riders purchase vouchers from me for half the cost of ride.*
- Riders arrange ride with A1.*
- Cab picks up rider, rider provides voucher. No money exchanged.*
- A1 invoices the MHB for total cost of rides on monthly basis.*



Walk through a new rider...

- Rider contacts me for application.*
- Cost of ride determined and communicated to rider.*
- Rider fills out application.*
- I notify A1 Taxi of new rider and scan application to them.*



Walk through a new rider....

- Rider is notified of acceptance and receives instructions for use.*
- Rider purchases vouchers from me.*
- Rider arranges ride with A1 Cab.*
- A1 Cab includes rider on monthly invoice.*



Purchasing Vouchers

TIDE Voucher

DONALD DUCK
123 Main Street
Streamwood, IL
Kohl's

3000 Spring Hill Ring Road
West Dundee, IL 60118

Voucher Amount:
\$8.00 per one-way ride



To schedule your
ride, please call
A1 Cabs at:

(847)888-3990
or
(630)529-3990

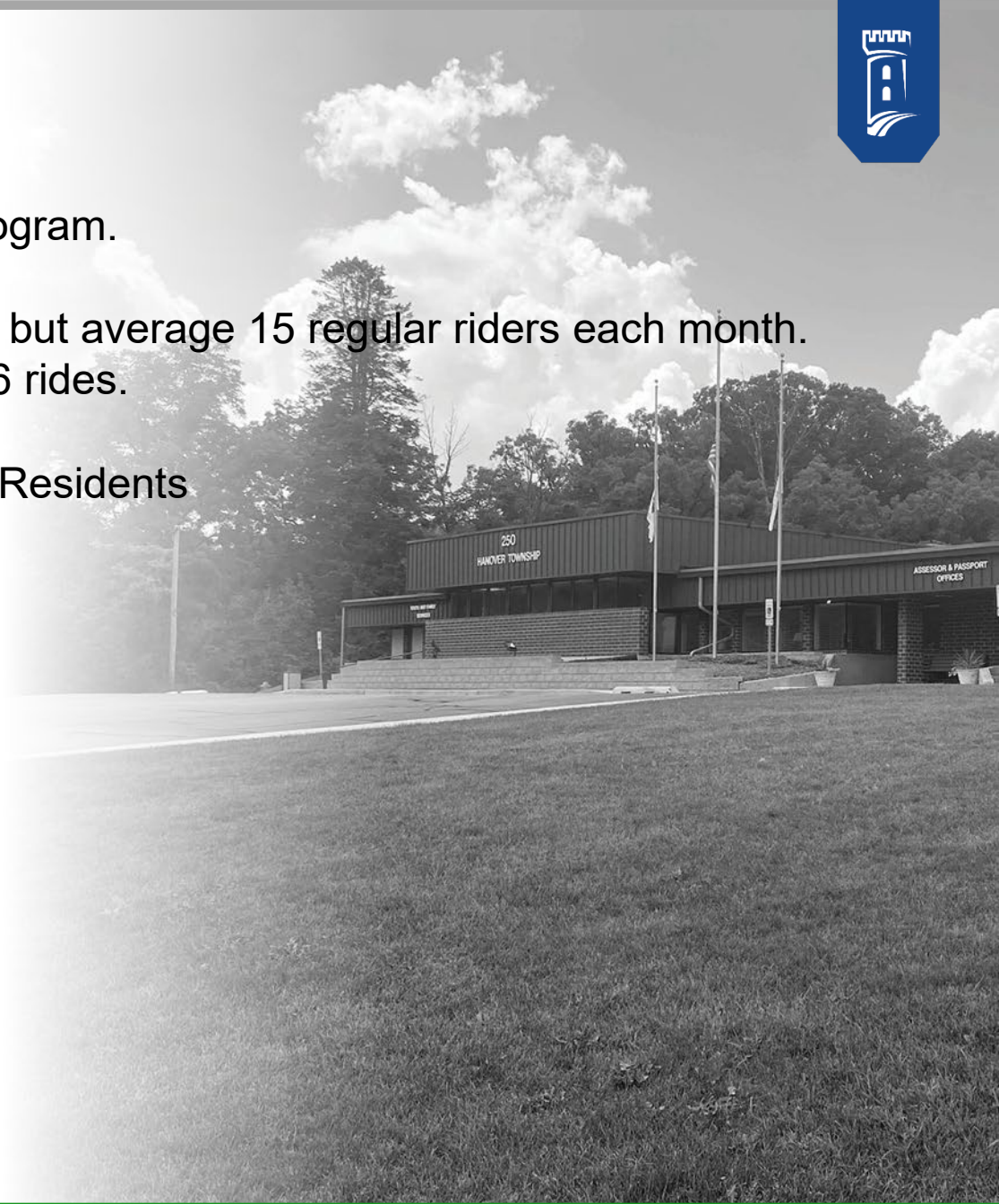
- Costs per mile*
- Riders can purchase as much as they like at once.*
- Cash, credit or check-even over the phone*
- Caregivers purchase as well.*





TIDE Stats

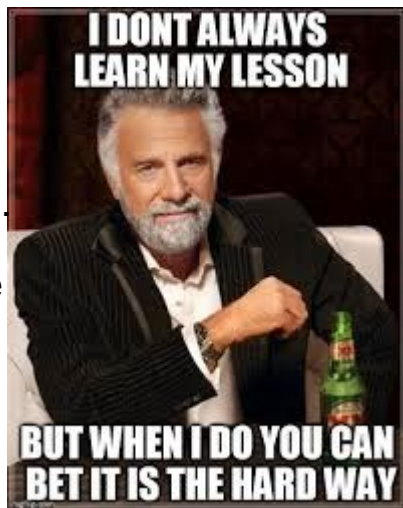
- We budget around \$20,000 for program.
- We average 228 rides per month.
- We have about 30 enrolled riders, but average 15 regular riders each month.
- Last fiscal year, we provided 2,156 rides.
- 3 CILA residents
- 6 Permanent Supportive Housing Residents
- 2 College Students
- Currently 23 Employers
- 3 Day Programs





Lessons Learned

- Flexibility is a must-ability to mail vouchers, take cards, etc.
- More than one person needs to be available to sell vouchers.
- Taxi drivers may need some training.
- Some riders need extra attention.
- Some caregivers need extra attention.
- Check with taxi company before growth.
- Communicate regularly with riders and caregivers.



Questions?





Thanks for coming out today!

