



## **Questions from 10/29/24 Webinar with Bill Bogdan, Illinois Secretary of State's Office Disability Liaison**

### **Are there any services that help an individual with a disability obtain a driver's license?**

Answer: Yes, as I stated, the Secretary of State's Office will provide reasonable accommodations under the ADA for anyone that needs accommodation to obtain a driver's license. You can contact me directly at Bill Bogdan, [wbogdan@ilsos.gov](mailto:wbogdan@ilsos.gov) or at 708-210-2843.

### **With the Emergency Contact Database benefits, how young can a child be to obtain an ID so they can be added to the database?**

There is no age requirement to obtain a state identification card, so once the child has a state ID card, the parent/legal guardian would have access to the Emergency Contact database.

### **Can caregivers for individuals with disabilities access the placards?**

Placards are issued in the name of the person with the disability, not in the name of the parent/legal guardian or caregiver. So, caregivers can use the placard when transporting the person with the disability and park in accessible spaces.

### **Are placards honored out of state?**

Yes, Illinois placards are legal in all states and US Territories.

### **Can an individual have disability license plate also be issued a placard?**

Yes, you are able to obtain both a placard and a disability license plate.

### **What are the services provided at the new ILSOS grocery kiosks? For example, can you obtain placards and license plates?**

No, you cannot obtain placards or disability license plates from the new kiosks. Illinoisans can renew their driver's licenses (unless a road exam is required), state IDs, and purchase vehicle stickers using the kiosks.

**Do married women need to bring a marriage certificate to obtain a Real ID since the birth certificate may have different name?**

Yes, this is correct. For more information on the Real ID checkout [REAL ID](#).

**My disabled family member does not get any physical mail addressed to her. She lives in my home. How do we prove residency?**

If you are their legal guardian, you can provide proof of guardianship, and we would use the guardian's legal address.

**What other proof of residency can a person with disability bring if the person does not work or pay bills?**

For a list of acceptable documents access this link: [Illinois Secretary of State Document Requirements to Obtain a Driver's License/State ID Card](#)

**I have a placard for my severely autistic son. In the summer, I use a sunshade in my vehicle. Can I put the placard in the driver's window? Or will I get a ticket because I didn't hang it from the mirror?**

Illinois State Law allows for the placard to be displayed hanging from the rearview mirror or on the dashboard or window in CLEAR VIEW.

**Do conditions such as agoraphobia qualify for the homebound ID program?**

You may be required to provide documentation signed by a licensed physician that you are a homebound individual and unable to visit a Secretary of State Facility.

**There are families who have children with disabilities that have limited safety awareness and eloping behaviors, but no physical limitations. Are they eligible for placard due to safety concerns?**

This is not a simple question to answer as a yes or no. The certification form does have an "Diagnosis" eligibility requirement category where a physician is able to write in a diagnosis as to why a person should be eligible for a placard. [Illinois Persons with Disabilities Certification for Parking Placard/License Plates](#) It would be up to the physician to make that determination, and then for Secretary of State to issue the placard.

**My child is 27 years old and has down syndrome. Obviously, she cannot drive and cannot ride bus alone and she depends on me to drive her around transport around. Can I apply for placard and disability license plate?**

Yes, complete this form and submit to the Secretary of State. [Illinois Persons with Disabilities Certification for Parking Placard/License Plates](#)

**Is the library service available for a child with a reading/learning disability?**

YES [Talking Book and Braille Service](#)

**How do you obtain a street sign indicating an autistic child resides in the neighborhood?**

You must contact the town/city you live in to obtain a residential parking space and request that a sign be installed.

**Can a person with disability who exhibits aggressive behaviors towards others when out in public qualify for the homebound program? Person receives medical services at home.**

You may be required to provide documentation signed by a licensed physician that you are a homebound individual and unable to visit a Secretary of State Facility.

**Why is the emergency database only shared with law enforcement? Wouldn't it make sense to have the emergency database be shared with all first responders not only law enforcement or just with medical responders?**

In general, this is protected information and medical responders do not have any access to the Secretary of State's database. Only law

enforcement has access, and in most cases, law enforcement is on the scene for emergencies or can be contacted by medical personnel.

**Is access to the Emergency Contact Database restricted to residents and citizens only?**

Please see the following link for more information on licenses for non-citizen drivers: [TVDL](#)

**Do you have additional questions? You can contact:**

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